



## EduCode 2012

### Soaring Eagle Enterprises (SEE)



Tim Schneider  
P.O. Box 35707  
Las Vegas, NV 89133-5707  
702-242-9080 Office  
t.schneider@soaringeagleent.com

Tim Schneider is the President and founder of Soaring Eagle Enterprises, Inc. His mission, as well as that of his company, has always been "Committed Only to Your Success."

Over the past twenty years, Mr. Schneider has become one of the most sought after speakers, instructors and professional facilitators in the nation. Renowned for both his style and the content of his messages, Tim delivers powerful messages about customer service, team work, leadership, communication and personal success. Stylistically, he brings an unparalleled enthusiasm, passion and power to his speaking and teaching which always infects his audience. His love of teaching and speaking becomes obvious within the first few minutes of each presentation. Equally obvious is his sense of humor and desire to make each session enjoyable and fun. You will also quickly see that Mr. Schneider never reads from a script and is very animated and in a constant state of motion while working.

Author of both Providing Superior Customer Service and Follow Me, I am the Leader, Mr. Schneider is currently nearing completion of his third work, The Ten Commandments of Leadership. He is also a member of the adjunct faculty for the University of Nevada, Las Vegas and the Community College of Southern Nevada and his professional accreditations include the American Society for Training and Development, International Speaker's Association, International Association of Facilitators, Society for Human Resource Development and Institute for Adventure Learning.



Linda Florence  
P.O. Box 35707  
Las Vegas, NV 89133-5707  
702-242-9080 Office  
l.florence@soaringeagleent.com

Linda F. Florence is a talented and dynamic instructor specializing in human resource management issues including hiring, disciplinary practices, policies, compensation and retention strategies. She has over 20 years of senior management level experience in the hospitality, financial services, retail and banking industries.

Highly competent, approachable and affable are among the many reasons that Linda is a senior and lead trainer for Soaring Eagle Enterprises. Soaring Eagle Enterprises is a full service training and professional development firm with headquarters in Las Vegas. They specialize in fully customized training, seminars and workshops for customer service, team building, leadership, communication skills and human resource management. They are also a registered distributor for the DISC personality profile series.

Prior to working with Soaring Eagle Enterprises, Linda was the instructor at several community colleges and universities. Linda has a Doctorate in Psychology with a specialization in Industrial/Organizational Psychology, from Capella University, Masters of Science in Psychology, and earned an undergraduate degree from George Mason University in Government and Politics. She has also completed post-graduate work in conflict management, crisis management, workplace violence and business continuity. Linda is an active member of the American Society of Industrial Security International, the Society for Human Resource Management and the American Psychological Association.

In addition to her expertise in human resources, Linda Florence is a widely recognized expert in the security and fraud fields. She holds the professional designation of Certified Protection Professional and is a member of the ASIS Foundation Board of Trustees and the political action committee. She served on the Professional Certification Board of Directors as the President, and was elected to two terms to the Board of Directors for the American Society of Industrial Security, International. She also teaches graduate level courses at Henley-Putnam University.